

Memberships and fees

haart are members of The Property Ombudsman independent redress scheme, a money protection scheme through ARLA Propertymark and are also members of safeagent.



Landlord fees	Fee*
**Lettings Service Fee Including marketing, using portals and newspaper advertising, accompanied viewings and offer negotiations	4 weeks rent plus VAT If your weekly rent is £250, your 4 weeks rent + VAT would amount to £1,200
*Discounted Letting Service Fee	2 weeks rent plus VAT If your weekly rent is £250, your 2 weeks rent + VAT would amount to £600
Enhanced Marketing Service our exclusive social media technology, FLINK™	£165
Discounted Enhanced Marketing Service	£132
† Tenancy Set Up Including producing the tenancy agreement, completion of paperwork, tenant referencing, registration of tenant's deposit and arranging pre-let works	£474
Rent Collection Including rent collection, arrears collection, accounting & renewal negotiation	12% of rent payable
Full Management Including property maintenance, property visit, service of notices, deposit negotiation together with all services applicable under rent collection	14.4% of rent payable
Extension Set Up Production of extension tenancy agreement	£180
Instruction of another agent during sole agency period – Administration Fee	£360
Withdrawal from a tenancy having instructed haart to proceed – Administration Fee	£360
Paper copies of statements of account	£3.00 per month
Tax retention and completion of documentation for HMRC	£99 per quarter
Administration Fee for the provision of NRL gross annual income and expenditure statement to HMRC	£50
Provision of a statement showing gross income and expenditure for the year	£120
Negotiations of deductions from deposit or flatbond (not fully managed)	£300
Deposit scheme of flatfair dispute submission (where fully managed but expressly instructed not to conduct an inventory)	£300
Attendance at court/tribunal	£180 day/part thereof
Service of notices Administration Fee (Section 8 or 21) included for full management service	£250
Change of Sharer Fee	£180
Extra property visit	£46.80
Wait at property for landlord appointed contractor appointment	£60 per hour/part thereof
Undertake partial or total furnishings for the property – Administration Fee	12% total value
Key Cutting Administration Charge	£30
Payment to a bank account held outside of the United Kingdom	£50 per payment made
Licensing Application Fee Where a landlord requires a HMO, Additional or Selective Licence for the property (N.B. This is an application service only and does not result in haart becoming the licence holder for the property).	£238.80
Rent Confirmation for Mortgage Provider Letter Fee	£50
Gas Safety Administration Fee - Arrangement of gas safety certificate where one is not provided at the commencement of the tenancy – Administration Fee	£54
Rent Administration Fee Where a landlord chooses to terminate our service but rental payments continue to be made to haart - Administration Fee (the landlord is responsible for informing all parties that rent should be directed to new agent).	£50 per payment made

*All prices are inclusive of VAT unless expressly stated otherwise.

haart Lettings is a trading style of Spicerhaart Residential Lettings Limited (Registered in England and Wales no. 05304360)
Registered office: Colwyn House, Sheepen Place, Colchester, Essex, CO3 3LD.

V1119 (Wales)

haart

Tenants costs of moving and renting (for tenancies which began prior to September 1st 2019)	Fee*
Early Release Fee Where a tenant wishes to end their tenancy outside of the agreed terms of the agreement, they agree to cover the loss incurred by the landlord as a result of the early termination	Landlord costs of re-marketing and setting up a new tenancy Either the Landlord Letting Service Fee** or Discounted Letting Service Fee† and the Tenancy Set-Up Fee† as listed above
Late Payment of Rent Fee Where a rental payment is significantly delayed a fee will be applied on the payment due	£30 per arrears letter sent
Extension Set Up Fee Where a tenant and landlord agree to renew the tenancy agreement for a further fixed term	£118.80

Tenants costs of moving and renting (for tenancies beginning on or after September 1st 2019)	Fee*
Holding deposit In order to reserve the property	1 weeks rent
The Rent As agreed for the property and specified in the tenancy agreement	Subject to agreement
Security deposit or	6 weeks rent
flatfair Membership Fee Where a tenant opts to use the security deposit replacement scheme, flatfair	1 weeks rent or £144
Late Payment of Rent Fee Where a rental payment is significantly delayed a fee will be applied on the payment due	£30 per late payment instance
Key Replacement Fee Where the keys have been lost for misplaced by the tenant	Cost of replacement keys
Out of Hours Contractor Fee Where the reported issue has been caused by the tenant or tenants visitors to the property	Cost of contractor fees incurred by the landlord to resolve this issue
Missed Contractor Appointment Fee Where the tenant misses a pre-arranged appointment with a contractor or refuses to allow a contractor entry to a property	Cost of contractor fees incurred by the landlord as a result of missed appointment
Early Release Fee Where a tenant wishes to end their tenancy outside of the agreed terms of the agreement, they agree to cover the loss incurred by the landlord as a result of the early termination	Landlord costs of re-marketing and setting up a new tenancy Either the Landlord Letting Service Fee** or Discounted Letting Service Fee† and the Tenancy Set-Up Fee† as listed above

Payments can be made by credit or debit card or by direct bank transfer.
For our bank details, please contact your local office.